EMERGENCY RESPONSE SYSTEMS GRANT
QUESTIONS SCHOOLS CAN ASK LAW ENFORCEMENT/911 DISPATCH

The Emergency Response Systems grant provides funds for schools to “develop an emergency response system using evolving technology to expedite the response and arrival of law enforcement in the event of a threat or emergency at school.” “Evolving technologies” include alerting systems, camera systems, door lock control systems, and system integration.

Ways to expedite law enforcement response:
1. Faster notification (internal and/or external) from the school to dispatch (911) and law enforcement
2. Provide better information on the emergency to dispatch/law enforcement (e.g. real time audio/video)
3. Provide easier access to law enforcement to the emergency area (facility control)

Questions that schools can ask dispatch (911) and law enforcement
a. How many law enforcement officers are on duty on a normal school day?
b. What is the average emergency call response time during the school day?
c. How many additional officers can be obtained in the event of a true emergency? From where would they come?
d. Does dispatch and/or law enforcement currently use the Rapid Responder system in a school response?
e. Please explain how law enforcement is notified of a 911 call.
f. What gets in the way of getting law enforcement to us or getting necessary information from us? What can the school provide to you to make your response in a school emergency faster or better?
g. Are there places on the school campus where two-ways radios or cell phones don’t work for you?
h. Does dispatch and/or law enforcement currently have the technology that could support live feed audio or visual systems? Do either currently access school cameras?
i. If we can identify systems or processes that could improve law enforcement response time, would you be willing to sign a Memorandum of Understanding for this?
j. How many different law enforcement agencies does your center provide dispatch services?

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