Questions to ask when considering hiring a security firm

Credentials/Insurance

1. Just as when hiring any contractor, verify security company state license, whether current work comp premiums are paid and if they are a corporation, are they registered with the Secretary of State. Do they have enough current employees to support your school’s needs. Use the following web sites:
   a. Licensing - https://fortress.wa.gov/dol/dolprod/bpdLicenseQuery/
   b. Work Comp - https://fortress.wa.gov/lni/crpsi/

Company and Officer Screening and Experience

1. What is the company’s hiring requirement? How is the officer screened and vetted?
2. What is the company’s use of force policy?
3. What is the company’s firearms policy? Can they provide other services beyond school security officers? (Alarm Response, Executive Protection, Patrol Service)

Training

1. How is their training conducted and by whom? Ask for copies of the trainer’s credentials.
2. How often, where and how is the training documented?

General

1. What are our schools expectations?
2. What are the officer’s uniforms and equipment?